



Support Worker

WINGS – Women In Need Growing Stronger, is currently recruiting for a full-time (37.5 hours/ week), Support Worker in South-East Edmonton. The Support Worker will use knowledge and skills acquired in the broad areas of family violence and crisis intervention in a non-judgmental, empathetic, and trauma-informed manner.

Summary:

Provide quality support to women and children fleeing abuse; helping them heal from past trauma and create a life free from violence by evaluating their needs, establishing goals, and implementing strategies to overcome challenges. Support Workers empower families by conducting risk and safety assessments, creating plans, guiding them through legal processes, addressing mental and physical health, and facilitating referrals to community partners for extra support.

Job Duties:

- develop supportive and purposeful relationships with women and their children.
- demonstrate helping skills in a flexible and appropriate manner to meet the needs of each family's situation.
- develop a positive and productive relationship with the families.
- identify needs, set up goals and strategies to address the client's challenges, and complete psycho-social assessments.
- assist in evaluating goal accomplishments.
- refer the family to outside agencies when required.
- undertake an advocacy/mediator role to assist the family in obtaining services from other agencies.
- facilitate positive relationships between the mother and her children.
- assist the family with their integration into the community.
- be responsible for facilitating various group sessions.
- be responsible for client information files.

Qualifications and Experience:

- A minimum of post-secondary level education in social work, psychology, or another social science from a recognized educational institution, with current registration with the appropriate regulatory body where applicable. A combination of other relevant experience and qualifications may also be considered.
- Strong knowledge of best practices in family violence, gender-based violence and intimate-partner violence intervention. Experience working in a residential facility or emergency accommodation is preferred.
- Understanding of trauma-informed care.
- Experience working with diverse and multi-cultural communities.



- Experience working with persons with mental health and/or alcohol & substance abuse challenges helpful.
- Demonstrate ability to work independently and as a team member, communicate effectively, manage time appropriately, group facilitation skills, computer skills, and manage a full caseload and provide trauma-informed supports.
- Excellent capacity for networking and liaising with external community agencies and relevant stakeholders and representing the agency positively and professionally.
- Demonstrated ability to work independently with minimal supervision.
- CPR Level C and Standard First Aid, standard non-violent crisis intervention certification, a Child Intervention Record Check, and a Criminal Record and Vulnerable Sector Check are conditions of employment.

Remuneration:

WINGS offers holiday pay and a generous benefits package. Salary is commensurate with experience.

Hours of Work:

37.5 hours per week.

WINGS is committed to an equitable, diverse, and inclusive workforce. We welcome applications from all qualified persons. We encourage women; First Nations, Métis and Inuit persons; members of visible minority groups; persons with disabilities; persons of any sexual orientation or gender identity and expression; and all those who may contribute to the further diversification of ideas and the organization to apply.

Please send your resume and cover letter to: info@wingsofprovidence.ca